

P-999/CI-91-507 ORDER REQUIRING DISCONNECTION OF CUSTOMER-OWNED  
PAY TELEPHONE SERVICE TO UNAUTHORIZED PROVIDERS

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of the  
Disconnection of Customer-Owned  
Pay Telephone Service to  
Unauthorized Providers

ISSUE DATE: November 19, 1991

DOCKET NO. P-999/CI-91-507

ORDER REQUIRING DISCONNECTION OF  
CUSTOMER-OWNED PAY TELEPHONE  
SERVICE TO UNAUTHORIZED  
PROVIDERS

On November 19, 1991, the Commission issued Orders revoking  
certificates of authority to provide coin-operated telephone  
service held by the following 20 people:

P-1476/CT-91-740	Able Orange Communications, Inc.
P-1380/CT-91-741	American Comtel Corporation
P-1433/CT-91-742	Bailey's Market
P-1339/CT-91-743	Brausen Enterprises
P-1136/CT-91-745	Cap'n Dan's Pit Barbeque
P-1151/CT-91-746	Bradley Clifford
P-1313/CT-91-747	Communications Central of GA
P-1090/CT-91-748	Dirty-FLOWS, Inc.
P-1124/CT-91-751	Koehnen's Eagan Service Center
P-1014/CT-91-752	Morin Enterprises, Inc.
P-1135/CT-91-753	On Broadway
P-1087/CT-91-754	Northernaire Purification Company
P-1402/CT-91-755	Novak Telecommunications
P-1320/CT-91-756	Ronald Pittman
P-1139/CT-91-757	Mark Saliterman
P-1141/CT-91-758	Christopher Scott & Associates
P-1417/CT-91-759	TCD, Inc.
P-1307/CT-91-760	TELAD
P-1156/CT-91-761	Telesense, Inc.
P-1362/CT-91-762	Total Communications Services

To ensure that coin-operated telephone service is not provided  
without authorization, the Commission will order all local  
exchange companies to disconnect any customer-owned pay telephone  
service they may providing to the above-named persons.

ORDER

1. All local exchange companies shall disconnect any customer-owned pay telephone service they may be providing to any person named above.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

P-1476/CT-91-740 thru 762 ORDER REVOKING CERTIFICATE OF AUTHORITY

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1476/CT-91-740

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Able Orange Communications, Inc., Mike Agnew, 9448 Lyndale Avenue South, Suite 210, Bloomington, Minnesota 55420. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Able Orange. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Able Orange Communications, Inc. should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Able Orange.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Able Orange Communications, Inc. is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1380/CT-91-741

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by American Comtel Corporation, Rob Smith, 3319 Old Oakwood Road, Oakwood, Georgia 30566. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to American Comtel. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to American Comtel Corporation should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to American Comtel.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to American Comtel Corporation is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)



BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1433/CT-91-742

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Bailey's Market, Craig Bailey, 1055 East 4th Street, St. Paul, Minnesota 55106. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Bailey's Market. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Bailey's Market should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Bailey's Market.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Bailey's Market is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1339/CT-91-743

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Brausen Enterprises, Ted Brausen, 151 B. Silverlake Road, New Brighton, Minnesota 55112. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Brausen Enterprises. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Brausen Enterprises should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Brausen Enterprises.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Brausen Enterprises is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

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Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1136/CT-91-745

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Cap'n Dan's Pit Barbeque, Doug Buckman, 3809 West Highway 13, Burnsville, Minnesota 55337. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Cap'n Dan's. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Cap'n Dan's Pit Barbeque should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Cap'n Dan's.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Cap'n Dan's Pit Barbeque is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1151/CT-91-746

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Bradley Clifford, 2816 South Xerxes, Suite 1, Minneapolis, Minnesota 55416. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Bradley Clifford. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Bradley Clifford should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Bradley Clifford.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Bradley Clifford is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)



BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1313/CT-91-747

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Communications Central of GA, Chuck Cowan, 6180 - H Atlantic Boulevard, Norcross, Georgia 30071. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Chuck Cowan. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Communications Central of GA should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Chuck Cowan.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Communications Central of GA is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
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Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1090/CT-91-748

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dirty-FLOWS, Inc., Brian Magnuson, 24 Hennepin Avenue, Minneapolis, Minnesota 55401. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Dirty-FLOWS. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dirty-FLOWS, Inc. should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Dirty-FLOWS.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Dirty-FLOWS, Inc. is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
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Chair  
Commissioner  
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Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1124/CT-91-751

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Koehnen's Eagan Service Center, Robin Koehnen, 3538 Lyndale Avenue, Minneapolis, Minnesota 55420. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Koehnen's. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Koehnen's Eagan Service Center should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Koehnen's.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Koehnen's Eagan Service Center is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1014/CT-91-752

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Morin Enterprises, Inc., Arthur Morin, 134 Kimberly Road, East Dundee, Illinois 60118. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Morin Enterprises. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Morin Enterprises, Inc. should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Morin Enterprises.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Morin Enterprises, Inc. is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)



BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1135/CT-91-753

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by On Broadway, Robert Pfaff, 808 South Broadway, Rochester, Minnesota 55904. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to On Broadway. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to On Broadway should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to On Broadway.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to On Broadway is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1087/CT-91-754

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Northernair Purification Company, David Persons, 9542 Buchanan Street NE, Blaine, Minnesota 55434. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Northernair. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Northernair Purification Company should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Northernair.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Northernair Purification Company is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1402/CT-91-755

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Novak Telecommunications, Greg Novak, 5451 Smetana Drive, Minnetonka, Minnesota 55343. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Novak Telecommunications. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Novak Telecommunications should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Novak Telecommunications.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Novak Telecommunications is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1320/CT-91-756

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Ronald Pittman, 2145 Highway Avenue, Mounds View, Minnesota 55112. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Ronald Pittman. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Ronald Pittman, should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Ronald Pittman.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Ronald Pittman, is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)



BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1139/CT-91-757

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Mark Saliterman,, 14001 Ridgedale Drive, Minnetonka, Minnesota 55343. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mark Saliterman. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Mark Saliterman, should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mark Saliterman.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Mark Saliterman, is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1141/CT-91-758

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Christopher Scott & Associates, Chris Newcombe, 9401 Woodbridge Road, Bloomington, Minnesota 55438. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Christopher Scott & Associates. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Christopher Scott & Associates should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Christopher Scott & Associates.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Christopher Scott & Associates is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1417/CT-91-759

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by TCD, Inc., Thomas C. Dahir, 674 Dodd Road, St. Paul, Minnesota 55107. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to TCD, Inc.. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to TCD, Inc. should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to TCD, Inc..

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to TCD, Inc. is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1307/CT-91-760

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by TELAD, Paula Langseth, 1910 East 86th Street, Suite 131, Bloomington, Minnesota 55420. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to TELAD. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to TELAD should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to TELAD.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to TELAD is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)



BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1156/CT-91-761

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Telesense, Inc., Jerry Hunt, 470 Elm Street, Kindred, North Dakota 58051. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Telesense, Inc.. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Telesense, Inc. should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Telesense, Inc..

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Telesense, Inc. is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: November 19, 1991

DOCKET NO. P-1362/CT-91-762

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On October 4, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Total Communications Services, Alicia Cottom, 5932 North NW Highway, Chicago, Illinois 60631. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Total Communications Services. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on November 5, 1991.

### **FINDINGS AND CONCLUSIONS**

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Total Communications Services should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Total Communications Services.

### **ORDER**

1. The certificate of authority to provide coin-operated telephone service granted to Total Communications Services is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)